Uniden®

DECT 2145 Series

OWNER'S MANUAL

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- **This unit is NOT waterproof**. DO NOT expose this unit to moisture.
- DO NOT expose this unit to rain.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

SAVE THESE INSTRUCTIONS!
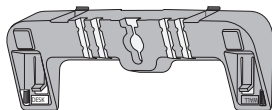
General Notices for New Zealand Model:
- The grant of a NZ Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.
- The maximum volume setting of this telephone exceeds the Telecom specified volume requirement. Telecom takes no responsibility for the high volume available on this telephone, who believe this telephone is too loud should contact the manufacturer at the website indicated on owner's manual warranty page.
- For telephone networks other than Telecom there may be a charge incurred for local calls if the Insert 0 feature is on. Turn Insert 0 off.
- This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

WHAT'S IN THE BOX?

DECT 2145 base with answering system and corded handset

Accessory handset and charger

Not Pictured:

- Rechargeable battery (BT-652)
- AC adaptor (AAD-600S(M))
- Battery cover

Wall/Desk Stand

Not pictured:

- AC adaptor (AAD-041S(M))
- Telephone cord

If you purchased model number:	You should have:
DECT 2145	None
DECT 2145+1	1 of each
DECT 2145+2	2 of each
DECT 2145+3	3 of each
DECT 2145+4	4 of each
DECT 2145+5	5 of each

- If any item is missing or damaged, contact your place of purchase immediately. ***Never use damaged products!***

- Need help? Get answers at our website:
  www.uniden.com.au for Australian model
  www.uniden.co.nz for New Zealand model.

CONTENTS

INSTALLING YOUR PHONE

Set up Base
Attach the Base

For Desktop Use

1. Turn the stand so the word **DESK** is right-side up (it will be on the left).
2. Insert the tabs into the **DESK** notches at the top of the base.
3. Slide the stand up until it snaps into place.
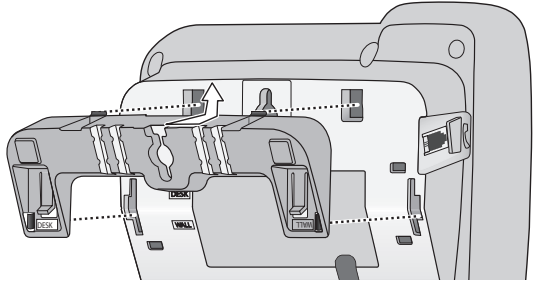
For Wall Mount Use

1. Turn the stand so the word **WALL** is right-side up (it will be on the left).
2. Insert the tabs into the **WALL** notches at the bottom of the base.
3. Slide the stand down until it snaps into place.
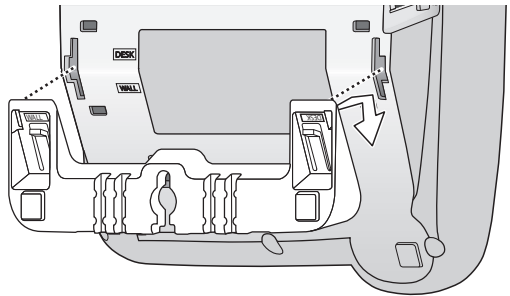
Remove the Stand

Pull the locking tabs up and back. Then, slide the stand straight off the opposite direction you put it on.

Connect the Corded Handset

Use the coiled cord to connect the corded handset to the connector on the left side of the base.
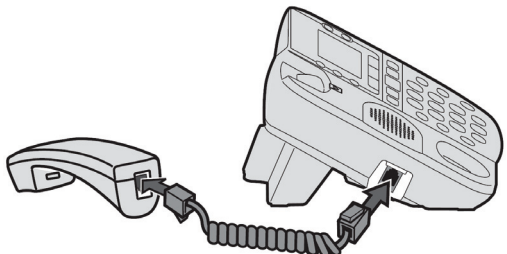
For Wall Mount Use Only

1. On the front of the base, pull the clip (that holds the corded handset in place) out of its slot.

2. Rotate the clip 180 degrees.

3. Flip it from front to back and slide it back into the slot.
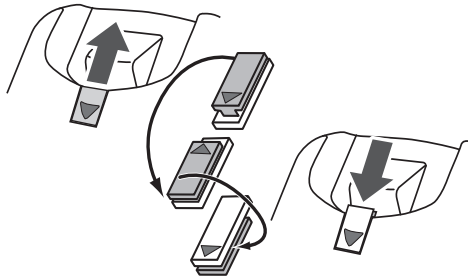
Connect the Power and Telephone Cords

1. Connect the base AC adaptor to the DC IN 9.0V jack and the telephone cord to the **TEL LINE** jack. Route the cords as shown below.
2. Plug the AC adaptor into a standard 240V AC power outlet, and connect the telephone cord to a standard telephone wall jack.
3. If you are mounting the phone on the wall, place the mounting slots over the pins on the wall plate; slide the base down to lock it into place.

For Desktop Use
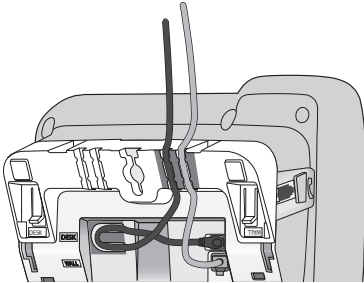
For Wall Mount Use
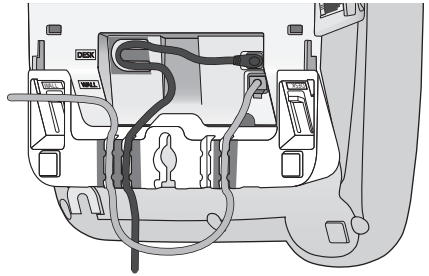
Test the Connection

Pick up the corded handset from the base. You should hear a dial tone and the display on the base should show *Talk.* When you get a dial tone, make a quick test call.

If...	Try...
the display says Check Tel Line or you don't hear a dial tone	• checking the connection between the base and the phone jack.
There's lot of noise or static	• See page 28 for tips on avoiding interference.

Set up the Accessory Handsets

Install and Charge the Battery

1. Unpack all handsets, battery packs, and battery covers. If you need to remove a cover, press in on the notch and slide the cover down and off.
2. Line up the battery connector with the jack inside the handset; the connector only fits one way.
3. Push the connector in until it clicks into place; tug gently on the wires to make sure the battery is securely connected.
4. Replace the battery cover and slide it into place.
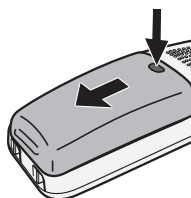
Connect the Charger

1. Use an AC adaptor to connect the power jack on each charger to a regular indoor (240V AC) power outlet.
2. Place each handset in a charger with the display facing forward. If the display doesn't light up, reseat the handset or connect the charger to a different outlet.

✎ **Charge all handsets completely (about 15 hours) before using.**

Test the Connection

Pick up each handset and press **TALK/FLASH**. You should hear a dial tone and the display should say *Talk*.

If there is noise or static, see page 28 for tips on avoiding interference.

GETTING TO KNOW YOUR PHONE

Parts of the Base

Key	What it does
FIND HS/ INTERCOM	• In standby: page a handset or start an intercom call (see page 20). • During a call: put the call on hold and start a call transfer.
MENU/SELECT	• In standby: open the menu. • In any menu or list: select the highlighted item.
PHONEBOOK (M)	• In standby or during a call: open the phonebook. • In the menu: go back to the previous screen. • When entering text: move the cursor to the left. • In the first 2 seconds of a message: go to the previous message. Anytime after that: restart the current message.

PLAY/STOP	• In standby: begin message playback.
	• While screening calls: mute Call Screen.
	• In any menu or list, or while a message is playing: stop the current operation and exit completely.
UP ▲	• In standby: increase the ringer volume.
	• During a call or while a message is playing: increase the volume.
	• In any menu or list: move the cursor up one line.
CID	• In standby or during a call: open the Caller ID list.
	• When entering text: move the cursor to the right.
	• While a message is playing: skip to the next message.
DOWN ▼	• In standby: decrease the ringer volume.
	• During a call or while a message is playing: decrease the volume.
	• In any menu or list: move the cursor down one line.
DELETE	• In standby: delete all messages.
	• In message playback: delete the current message.
ANS ON/OFF	In standby: turn the answering system on and off.
REDIAL/PAUSE	• In standby: open the redial list.
	• When entering a phone number: insert a 2-second pause.
DND	In standby: press and hold to turn off the ringer on the base and any registered handset (see page 19).
MUTE	• While the phone is ringing: ignore this call (mute the ringer).
	• During a call: mute the microphone.
FLASH	During a call: switch to a waiting call.
SPEAKER ◄))	• In standby: start a speakerphone call (get a dial tone).
	• During a normal call: switch to the speakerphone.
	• During a speakerphone call: hang up.

Parts of the Handset

SPEAKER

UP

MENU/SELECT

TALK/FLASH

END

PHONEBOOK

CID

DOWN

Twelve-key dial pad

KEYPAD LOCK

DND

REDIAL/PAUSE

INTERCOM/CLEAR

Microphone

MESSAGE/MUTE

Charging Contacts
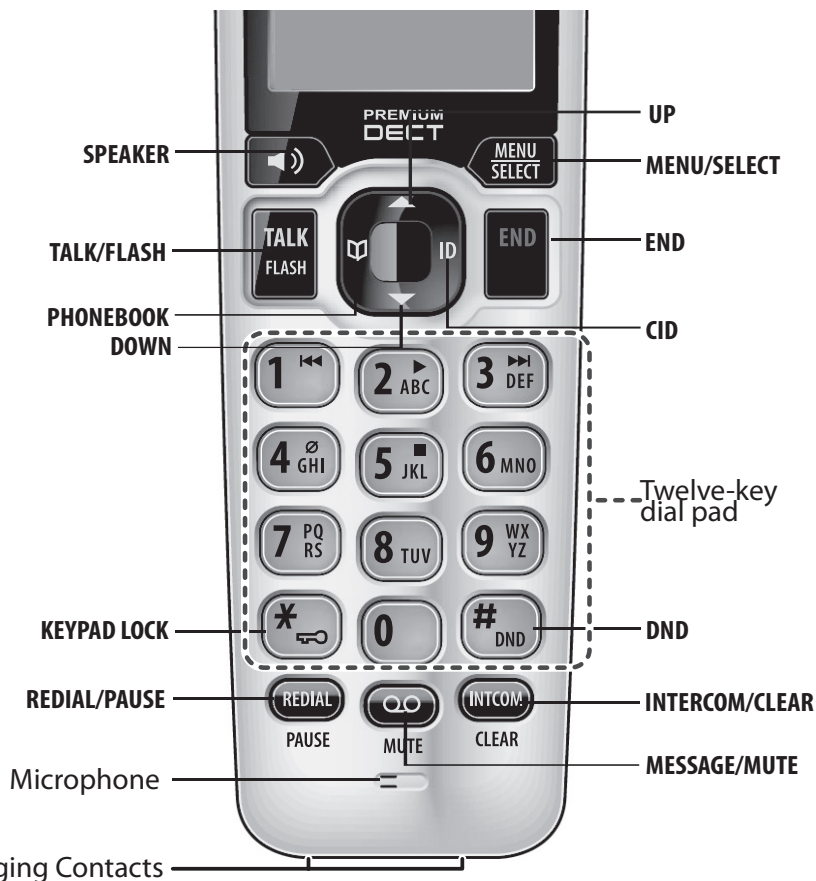
Key	What it does
PHONEBOOK (📖)	• In standby or during a call: open the phonebook. • In the menu: go back to the previous screen. • When entering text: move the cursor to the left.
SPEAKER ◀))	Switch a normal call to the speakerphone (and back).
TALK/FLASH	• In standby: start a telephone call (get a dial tone). • During a call: switch to a waiting call.

DOWN ▼	• In standby: decrease the ringer volume. • During a call: decrease the volume. • In any menu or list: move the cursor down one line.
REDIAL/PAUSE	• In standby: open the redial list. • When entering a phone number: insert a 2-second pause.
UP ▲	• In standby: increase the ringer volume. • During a call: increase the volume. • In any menu or list: move the cursor up one line.
MENU/SELECT	• In standby: open the menu. • In any menu or list: select the highlighted item.
END	• During a call: hang up. • In any menu or list: exit and go to standby.
CID	• In standby or during a call: open the Caller ID list. • When entering text: move the cursor to the right.
INTERCOM/ CLEAR	• In standby: start an intercom call. • During a call: put the call on hold and start a call transfer. • When entering text or numbers: erase the character at the cursor (press & hold to erase all characters).
MESSAGE/MUTE ∞	• In standby: access your answering system. • During a call: mute the microphone. • While the phone is ringing: ignore this call (mute the ringer).

Reading the Display

The table shows the possible status icons and what they mean. Since the icons appear based on what the phone is doing, you won't see all the icons at the same time.

On the Base

Current call information
Status icons
Time
Date
Answering system status

On the Handset

Status icons
Current call info
Time & date
Answering system status
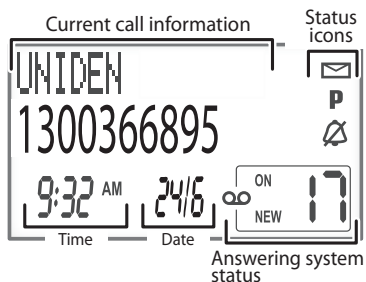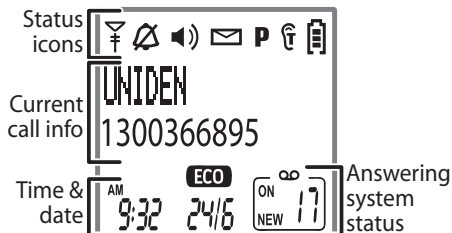
Icon	What it means
⌀	The ringer is turned off and will not ring for new calls.
✉	You have a voice message waiting.
P	Privacy Mode is on: no other station can join the call.
[Aa] [aA]	Enter 1) capital or 2) lower case letters (see page 14).
Handset Only Icons	
▽ ┬	The signal from the base is 1) strong or 2) weak.
◀))	The speakerphone is on.
☏	T-coil mode is on (see page 13).
▤▤▥▢	The battery is 1) full, 2) half charged, 3) getting low or 4) empty.
ECO	The handset is using ECO (power save) mode.

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USING THE MENUS

Basic Menu Operation

MENU/SELECT Press **MENU/SELECT** to open the menu.

Handset Setup
Ans. Setup

MENU/SELECT Press **MENU/SELECT** to choose the current option.

Handset Setup

T-coil Setup

Ringer Tones Setup

Personal Ring

Press **PHONEBOOK** to go back a screen

OR

Use **UP** and **DOWN** to rotate through the options.

press **END** on the handset or **PLAY/STOP** on the base to exit the menu.
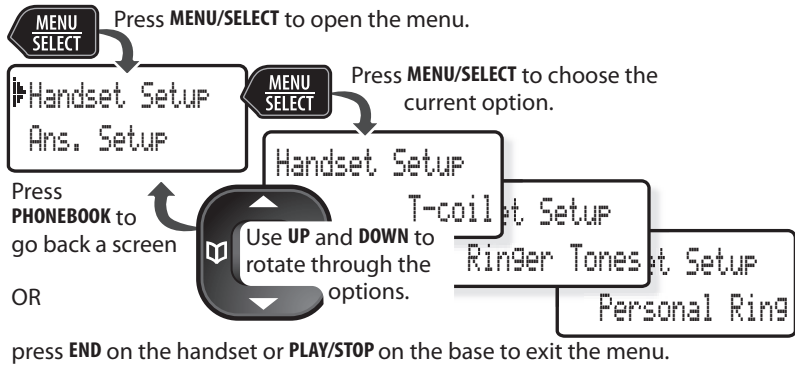
- The phone exits the menu after 30 seconds if no keys are pressed.
- Use **PHONEBOOK** during a call to back out of a menu without hanging up.

Menu Functions

Handset Setup Menu

You can change these settings separately for each handset.

Menu Option	What it does
T-Coil	Turn on the telecoil (T-coil) feature (see page 28).
Ringer Tones	Choose this handset's ring tone. As you highlight each ring tone, the phone plays a sample. When you hear the tone you want, press **MENU/SELECT**.
Personal Ring	Turn on personal ring so you can assign a special ring tone to people in your phonebook. With Caller ID, this handset uses the assigned tone when the person calls.
Auto Talk	Have this handset answer a call when you pick it up from the cradle (without pressing any buttons).
Any Key Answer	Have this handset answer a call when you press any key on the 12-key dialpad.
Banner	Change the name used on the handset's display.

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Key Touch Tone	Have the keypad sound a tone when you press a key.

Ans. Setup Menu

Refer to page 22 for details on setting up your answering system.

Date & Time Menu

This menu sets the clock (if you have Caller ID, the phone sets the date and time automatically). Enter the date and time; select AM or PM. Use CID to move the cursor past a digit without changing it.

Global Setup Menu

The settings on this menu affect all handsets and the base. Select VMWI Reset to reset the Voice Message Waiting Indicator (see page 21).

Register Accy. Menu (Base Only)

This menu puts the base in registration mode (see page 30).

Entering Text on Your Phone

Use the 12-key dial pad anytime you want to enter text into your phone (a name in the phonebook, the handset banner, etc.). If two letters in a row use the same key, enter the first letter; wait for the cursor to move to the next space and enter the second letter.

USING YOUR PHONE

To...	From the Base		From the Handset	
	Corded Handset	Speaker	Earpiece	Speaker
make a call, dial the number, and	Pick up the handset.	Press **SPEAKER.**	Press **TALK/ FLASH.**	Press **SPEAKER**.
answer a call	Pick up the handset.	Press **SPEAKER**.	Press **TALK/ FLASH**.	Press **SPEAKER**.
hang up	Place handset in cradle.	Press **SPEAKER**.	Press **END** or place the handset in the cradle.	
ignore call or mute the ringer	Press **MUTE** while the phone is ringing.		Press **MESSAGE/MUTE** while the phone is ringing.	
switch to/ from the speaker	Press **SPEAKER**.	Pick up the handset.	Press **SPEAKER**.	
mute the microphone	Press **MUTE**.		Press **MESSAGE/MUTE**.	
	Press again to turn the microphone back on.			
put a call on hold	Press **FIND HS/ INTERCOM**.*		Press **INTERCOM/CLEAR**.*	
return to a call on hold	Press the hook switch or pick up the handset.	Press **SPEAKER**.	Press **TALK/ FLASH**.	Press **SPEAKER**.
make a speed dial call (Base only)	Press and hold the speed dial number for 1.5 seconds.After you verify that the system is displaying the correct phonebook data for that speed dial number, press **SPEAKER** on the base, or take the corded handset off hook.		Handset does not support Speed Dial function.	

* After 2 mins and 50 seconds on hold, the call will be disconnected.

Changing the Volume

You can adjust each station's volume independently. Press **UP** or **DOWN** to increase or decrease the earpiece or speaker volume when you are on a call. You can adjust the ringer volume only when the phone is in standby.

✎ **Turning the ringer volume all the way down turns off the ringer.**

Using the Caller ID and Redial Lists

Caller ID (CID) is a service available from your telephone provider that shows the phone number (and sometimes the caller's name) of incoming calls. Contact your telephone provider for more information.

Caller ID list	Redial list
• The phone saves the information for the last 50 received calls to the *CID list*. The *NEW* icon marks any calls received since the last time you checked the list. • All handsets share the same CID list so only one handset can access the list at a time. • In standby, handsets show how many calls came in since the last time you checked the CID list.	• Each handset remembers the last 5 numbers you dialed on it. • Only one handset can access its redial list at a time

To...	Press...
open the CID list	**CID**.
open the redial list	**REDIAL/PAUSE**.
scroll through the lists	**DOWN** to scroll from newest to oldest. **UP** to scroll from oldest to newest.
dial the highlighted number	**TALK/FLASH** or **SPEAKER.**
close the lists	**PHONEBOOK.**

For individual record options, highlight a number and press **MENU/ SELECT**.

Delete Entry	Erase the number from the list.
Store Into PB	Add the number to the phonebook. The phone displays the *Edit Name* screen and number and select a personal ring
Delete All	Erase all numbers from the list.

Using Call Waiting

If you get a Call Waiting call, the phone can sound a tone and display any CID information received for the waiting call.

For Australia:

Press **TALK/FLASH** and then press 2 to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press **TALK/FLASH** and then 2 again.

For New Zealand:

Press **TALK/FLASH** to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press **TALK/FLASH** again.

Using the Phonebook

The phone can store up to 100 entries in its phonebook. All handsets share the same phonebook, so only one handset can access it at a time.

To...	Press...
open/close the phonebook	**PHONEBOOK.**
scroll through the entries	**DOWN** to scroll through the entries from A to Z.
	UP to scroll from Z to A.
jump to entries that start with a certain letter	the number key corresponding to the letter you want.
dial the current entry	**TALK/FLASH** or **SPEAKER**
edit the current entry	**MENU/SELECT**, then select *Edit*
delete the current entry	**MENU/SELECT**, then select *Delete*. When the phone prompts you to confirm, select *Yes.*
make a speed dial call (base only)	Press and hold the speed dial number (0 - 9) on the base for 1.5 seconds. The speed dial entry displays. Press Base **SPEAKER** key or lift the corded handset to dial the number.

Adding Phonebook Entries

With the phone in standby, open the phonebook. Press **MENU/SELECT** and select *Create New.* Enter a name, number, and then assign a personal ring if desired.

- Enter the phone number (up to 20 digits) exactly as you would dial it.
- If you need the phone to wait before sending the next set of digits, press **REDIAL/PAUSE** to insert a 2-second pause. You can insert multiple pauses, but each one counts as a digit (you'll see *P* in the display).

Deleting All the Phonebook Entries

With the phone in standby, open the phonebook. Press **MENU/SELECT** and select *Delete All.* When the phone prompts you to confirm, select *Yes*.

USING SPECIAL FEATURES

DND (Do Not Disturb) Mode

You can silence the ringers on the base and all handsets for a specific period of time; the answering machine answers any incoming calls without playing anything through the speaker.

1. With the phone in standby, press and hold **#DND** on any handset. The phone prompts you to select the number of hours (*1 - 9* or *Always On*) that you want it to stay in DND mode.
2. To confirm, press **#DND** or just wait about 5 seconds. The phone displays *DND Mode On* on each handset.
3. After the selected number of hours, the phone automatically exits DND mode. To exit DND mode manually, press and hold **#DND** again.

✎ **If the phone is in DND mode and you turn off the answering system, the phone exits DND mode.**

Multihandset Features

✎ **To use the features in this section, you need at least 2 handsets.**

- Your base supports a total of 6 cordless handsets: the one that came with the base and up to 5 DECT 3005 accessory handsets.
- You must register accessory handsets to the base before using them. (Handsets that came packaged with the base are already registered.)
- Handsets that aren't registered display a *Not Registered* message. For registration instructions, see page 30, or see the accessory handset manual.
- If a handset was ever registered to a base, you must reset it before it can register to a new base; see page 30, or see the accessory handset manual.

Conference Calling

- When an outside call comes in, two handsets can join in a conference call with the outside caller.
- To join a call that's already in progress, just press **TALK/FLASH** or **SPEAKER**.
- To leave the conference call, hang up normally; the other handset remains connected to the call.

Call Transfer

To...	From the base	From a cordless handset
transfer a call	Press **FIND HS/ INTERCOM** to put the call on hold.	Press **INTERCOM/CLEAR** to put the call on hold.
	Select the station you want to transfer the call to, or select *All* to page all the stations at the same time.	
	When the other station accepts the call, you'll be disconnected but you can join the call again.	
cancel a transfer	Press **SPEAKER** to return to the call.	Press **TALK/FLASH** to return to the call.
accept a transferred call	To answer the page and speak to the transferring station, pick up the handset or press **FIND HS/ INTERCOM**.	press **INTERCOM/CLEAR**.
	To accept the call, press **SPEAKER.**	press **TALK/FLASH**.

Privacy Mode

- To activate privacy mode on a call in progress, press **MENU/SELECT** and select Privacy Mode. As long as privacy mode is on, you'll see a **P** in the display, and no other handsets can join your call.
- Privacy mode turns off automatically when you hang up; you can also turn it off by pressing **MENU/SELECT** and selecting Privacy Mode.

Intercom

- Whenever the phone is in standby, you can make an intercom call between handsets without using the phone line.
- You can make an intercom call from any handset, but only two handsets can be in an intercom call at any time.
- If an outside call comes in during an intercom page, the phone cancels the page so you can answer the incoming call.
- If an outside call comes in during an intercom call, press **TALK/FLASH** to hang up the intercom call and answer the outside call.

To...	Press...
make an intercom page	**INTCOM/CLEAR.** Select the handset you want to talk with, or *All* to page all handsets at the same time
cancel a page	**END**
answer a page	**INTCOM/CLEAR** or **TALK/FLASH**
end an intercom call	**END.** Both handsets return to standby.

Finding a Lost Handset

You can use the intercom to page a lost handset. When the intercom tone sounds, you can track the tone to the lost handset.

Chain Dialing

If you often have to enter a series of digits or a code number during a call, you can save that code number to a phonebook entry and use the phonebook to send the code number.

1. Enter the code number (up to 20 digits) into the phonebook just like a regular phonebook entry. Be sure to enter the code number into the phonebook exactly as you would enter it during a call.
2. When you hear the prompt that tells you to enter the number, open the phonebook and find the entry that contains your code number.
3. Press **MENU/SELECT** to send the code. If you change your mind, just close the phonebook.

Voice Message Notification

If you subscribe to a voice mail service, your phone displays the voice mail icon (✉) when you have a new message. This feature supports Frequency-Shift Keying (FSK) notification.

After you listen to your messages, the message icon turns off. If it doesn't, you can reset it: With the phone in standby, open the menu and select *Global Setup*; select *VMWI Reset*, then select *Yes.*

USING THE ANSWERING SYSTEM

Answering System Options (Ans. Setup)

You can set or change the answering system options from any handset. Just open the menu and select *Answering Setup*. Select one of the following:

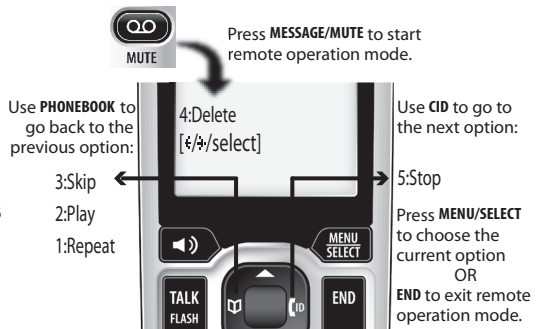| Menu Option	What it does
Security Code	Enter a 2-digit PIN so you can access your answering system from any touch-tone phone (see page 25).
Ring Time	Set the number of rings (6, 9, or 12) before the system answers. Toll Saver makes the system answer after 2 rings if you have new messages or after 4 rings if you don't.
Record Time	Set the amount of time (1 or 4 minutes) callers have to leave a message. Choose *Announce Only* if you don't want the system to let callers to leave a message.
Message Alert	Have the system beep every 15 seconds when you have a new message. The alert stops after you listen to all your new messages or if you press any key on the base.
Call Screen	Turn on the call screen feature so you can hear callers as they leave messages on the base speaker (see page 25).
Ans. On/off	Turn your answering system on or off. You can also press ANS ON/OFF on the base.
Record Greeting	Record an outgoing message or greeting (see page 23).
Greeting Options	Switch greetings or delete your greeting (see page 23).

Personalizing the Greeting

Your personal outgoing message or *greeting* can be from 2 to 30 seconds long. If you don't record a greeting, the system uses a pre-recorded greeting: *Hello, no one is available to take your call. Please leave a message after the tone.*

To...	Follow these steps:
Record a personal greeting	1. Open the menu with the phone in standby. Select *Answering Setup*, then *Record Greeting*. 2. Press **MENU/SELECT** to start recording. Wait until the system says "Record greeting" before speaking. 3. Press **MENU/SELECT** to stop recording. The system plays back your new greeting. 4. To keep the greeting, press **END**. To re-record it, press **MENU/SELECT**.
Switch between greetings	5. Open the menu with the phone in standby. Select *Answering Setup*, then *Greeting Options*. 6. The system plays back the current greeting. Press **MENU/SELECT** to switch greetings.
Delete your greeting	Switch to your personal greeting, press **INTCOM/ CLEAR** then "Delete Greeting?" is displayed. Select "Yes" to clear greeting.

Accessing the Answering System

When the phone's in standby, you can access the system from any handset:

- Only 1 handset can access the system at a time.
- If you do nothing for 30 seconds, the phone returns to standby.
- You can press the number key shown next to each command instead of scrolling through the screens.

Press **MESSAGE/MUTE** to start remote operation mode.

Use **PHONEBOOK** to go back to the previous option:

4:Delete
[↕/select]

3:Skip
2:Play
1:Repeat

Use **CID** to go to the next option:

5:Stop

Press **MENU/SELECT** to choose the current option
OR
END to exit remote operation mode.

Getting Your Messages

To	From the base	From a Handset
play new messages	Press **PLAY/STOP**.	Press **MESSAGE/MUTE** and select *Play Message*.
	The system announces the number of new & old messages, then plays each new message (followed by the day and time) in the order it was received.	
restart this message	Wait at least 5 seconds after the message starts playing,	
	press **REV.**	select *1:Repeat*.
replay an earlier message	Within 2 seconds after a message starts playing,	
	press **REV.**	select *1:Repeat*.
skip a message	Press **FWD**.	Select *3:Skip*.
delete a message	While a message is playing, press **DELETE**.	While a message is playing, select *4:Delete*.
delete all messages	With the phone in standby, press **DELETE**; press **DELETE** again to confirm.	Not available.
play old messages	After the system plays all new messages,	
	press **PLAY/STOP** again.	select *2:Play*.
stop playback	Press **PLAY/STOP**.	Select *5:Stop*.

Screening your Calls

You can use the answering system for *call screening*. While the system takes a message, you can listen on the base speaker (if you turn on *Call Screen)* or from a handset. Only one handset can screen calls at a time. If another handset tries to screen calls, it beeps and returns to standby.

To...	From the base	From the handset
hear the caller leaving a message	Listen to the caller over the speaker.	Press **MESSAGE/MUTE**
answer the call	NA	Press **TALK/FLASH**
mute the call screen without answering (if you mute the call screen, the system continues taking the message: it just stops playing through the speaker)	Press **PLAY/STOP**	Press **END** or return the handset to the cradle.

Using the System While You're Away from Home

You can dial in to your answering system from any touch-tone phone. Before you can use this feature, you must program a security code.

Programming a Security Code

You can dial in to your answering system from any touch-tone phone. Before you can use this feature, you must program a security code. Use the number keypad to enter a two-digit security code (*01* to *99*). Press **MENU/SELECT** when you're finished (see page 22).

✎ **Remember to make a note of your new security code!**

Dialing In to Your System

1. Call your phone number & wait until the system answers. (If the system is turned off, it answers after 15 rings & sounds a series of beeps.)

2. During the greeting or beeps, press **"#"** and **immediately** enter your security code. If you enter it incorrectly 3 times, the system hangs up and returns to standby.

3. The system announces the time, the number of messages in memory, and a help prompt. It beeps to let you know it's waiting for a command.

4. When you hear beeping, enter a 2-digit command from the chart.

#1	Repeat message	#5	Stop playback
#2	Play message	#6	Turn the system on
#3	Skip message	#9	Turn the system off
#4	Delete message	#0	Hear help prompts

✎ **If you don't press any keys for 15 seconds, the phone will hang up and return to standby.**

IMPORTANT INFORMATION

Solving Problems

If you have any trouble with your phone, check this section first. If you need help, visit the customer support page of our website listed on the front cover.

General Problems	Possible Solutions
No handsets can make or receive calls.	• Check the telephone cord connection. • Disconnect the base AC adaptor for a few minutes; then reconnect it.
A handset can't make or receive calls.	Move the handset closer to the base.
The corded handset can make calls but the cordless handset(s) cannot.	Check the power connection to the base. If the base is unplugged or the power goes out, only the corded handset can make and receive calls.
A handset can make calls, but it won't ring.	• Make sure the ringer is turned on. • Make sure DND Mode is turned off (see page 19).
A handset is not working.	• Charge the battery for 15-20 hours. • Check the battery connection.
The phone keeps ringing when I answer on an extension.	• You may have to change the line mode. Contact Customer Service for instructions.
Audio Issues	**Possible Solutions**
Callers sound weak or soft.	• Move the handset closer to the base. • Keep the handset's battery fully charged. • Increase the earpiece volume.

There's a lot of noise or static on the line	• Check for interference from appliances (microwave ovens, TVs, etc.) or wireless devices (baby monitors, WiFi equipment, etc.). Move the handset or base away from the interference source. • If you use a telecoil hearing aid, turn on T-coil mode (see page 13). • If you have any service that uses the phone line, add a DSL or telephone line filter (see page 30).
Caller ID Issues	**Possible Solutions**
No handsets display Caller ID information.	• Let calls ring twice before answering. • Make sure your Caller ID service is active.
Caller ID displays briefly and then clears.	• You may have to change the line mode. Contact Customer Service for instructions.
Multi-handset problems	**Possible Solutions**
I can't transfer calls	• Reset the handset (see page 30).
Two handsets can't talk to a caller	• See if any handset is in Privacy Mode.
A handset says *Unavailable*.	• Move the handset closer to the base. • See if any handset is in Privacy Mode.
I can't register a new handset.	• Reset the handset (see page 30). • See if you have 6 registered handsets
Answering system problems	**Possible Solutions**
The system won't record messages.	• See if Record Time is set to Announce Only. • Delete messages (memory may be full).

A handset can't access the answering system.	• See if another handset is using the system. • Make sure the phone is in standby.
My outgoing message is gone.	If there was a power failure, re-record your personal outgoing message.
I can't hear the base speaker.	• Make sure call screening is turned on. • Change the base speaker volume.
Messages are incomplete.	• Increase the Record Time. • Delete messages (memory may be full).
The system keeps recording when I answer on an extension.	Contact Customer Service for instructions

Installing a Line Filter or DSL Filter

A telephone line filter or DSL filter prevents services that use the phone line from causing interference on your phone. To get a line filter, contact your service provider or look in an electronics store.

Plug the filter into the telephone wall jack and plug the base into the filter. Make a test call to make sure the noise is gone.

Liquid Damage

CAUTION: If the base is covered in liquid, disconnect the adaptor and phone cord from the wall before touching it.

If the liquid is only on the exterior housing of the base or handset, wipe it off and use as normal. If you can hear liquid inside the housing:

1. Remove all compartment covers, and disconnect all cables and cords.
2. If liquid is leaking from any vent or hole, turn the phone so that vent faces down. If not, place the largest vent face down.
3. Let dry for at least 3 days. Check for liquid inside the phone before replacing compartment covers and reconnecting cords.

Resetting Handsets

If you have trouble with a handset or if you want to replace one, clear the registration information from the base and the handset:

1. Press & hold **END** and # at the same time until you see the *System Reset* menu.
2. If you still have the base the handset is registered to, select *Deregister HS*, then select the handset you want to reset. If you don't have that base anymore, select *Base Unavailable*.
3. To confirm, select *Yes*. The handset displays *Handset not registered*.

Registering Handsets

If you see a "not registered" message on a handset, you must register it to a base before using it.

1. On the base, open the menu and select *Register Accy.*
2. On the handset, press and hold #; the handset display says *Registering*.
3. Wait until the handset display says *Registration Complete* (about 30 seconds), then pick up the handset and press **TALK/FLASH**.

✎ **If you don't hear a dial tone or the handset display says** *Registration Failed***, charge the battery completely, then try again.**

AC Adaptor and Battery Information

AC Adaptor	Base	Charger
Part number	AAD-041S(M)	AAD-600S(M)
Input voltage	100-240V AC, 50/60Hz	100-240V AC, 50/60Hz
Output voltage	9V DC @ 350mA	9V DC @ 210mA

- Use only the supplied AC adaptors.
- Use the proper adaptor for the base and any chargers.
- Do not place the unit in direct sunlight or subject it to high temperatures.

Battery Pack with Normal Use	
Part number	BT-652
Capacity	650mAh (BT-652) or 500mAh (BT-652s)
Talk time	about 10 hours
Standby time	about 7 days
Battery life	about 1 year

- Replace the battery when the talk or standby time becomes noticeably reduced. For replacements, visit the online shop on our website (see the front cover).
- When the battery gets low, the handset beeps and shows a low battery alert; put the handset in the cradle for recharging.

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ONE-YEAR LIMITED WARRANTY

DECT 2145

IMPORTANT Satisfactory evidence of the original purchase is required for warranty service

Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor

The warrantor is either Uniden Australia Pty Limited ABN 58 001 865 498 ("Uniden Aust") or Uniden New Zealand Limited ("Uniden NZ") as the case may be.

Terms of Warranty

Uniden Aust/NZ warrants to the original retail purchaser only that the DECT 2145 ("the Product"), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period

This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire one (1) year from the date of the original retail sale.

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

(A) Damaged or not maintained in a reasonable manner or as recommended in the relevant Uniden Owner's Manual;

(B) Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust or Uniden NZ;

(C) Improperly installed contrary to instructions contained in the relevant Owner's Manual

(D) Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or

(E) Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

Parts Covered

This warranty covers the Product and included accessories.

User-generated Data

This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of Remedy

If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for Obtaining Warranty Service

Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden at the addresses shown below. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

UNIDEN AUSTRALIA PTY LTD
Service Division
345 Princes Highway,
Rockdale, NSW 2216
Phone number: 1300 366 895
Email: custservice@uniden.com.au

UNIDEN NEW ZEALAND LTD
Service Division
150 Harris Road, East Tamaki
Auckland 2013
Phone number: (09) 273 8377
Email: service@uniden.co.nz

Uniden®