

Uniden[®]

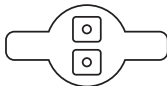
App Cam Home

Quick Start Guide

What's in the Box



App Cam Home
x1



Mounting Plate
x1



Power Adapter
x1



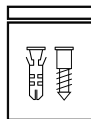
Quick Start Guide
x1



Reset Needle
x1



Mounting Template
x1



Screw Kit
x1

General Introduction

Speaker

Power Port

LAN Port

Lens

Status LED

Built-in Mic

Micro SD Card Slot

Reset Button

Note: Rotate the lens to find the reset button and SD Card Slot
Press more than 5 seconds to restore the device to factory settings



● Blue LED Status

Blinking: Network connection failed/Network is not configured.

On: Camera is starting up/Network connection succeeded.

Install Uniden Solo App

There are two ways to get the Uniden Solo App:

- Search “Uniden Solo” in App Store (for iOS), download and install the app.
- Search “Uniden Solo” in Google Play (for Android), download and install the app.

Set up the Camera

Please follow the prompt tone to configure the camera

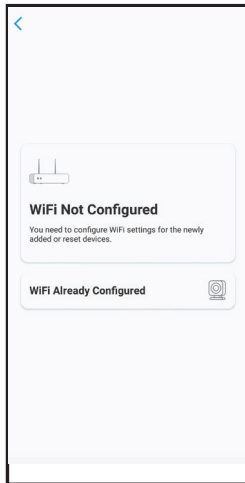
“ Camera has been started up. Please run app, add the camera and set it up. ”



1. Please tap the “+” button in the top right corner to add the camera.



2. Scan the QR code on the bottom of the camera.



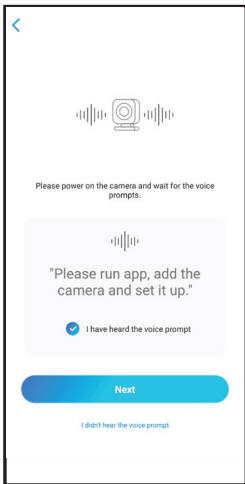
3. Tap "Choose WiFi Connection" to continue.

Note:

If you prefer network cable connection, tap "Choose Network Cable Connection". Please plug in the power cable and the ethernet cable (not included) before accessing the camera and follow the prompts on the screen.

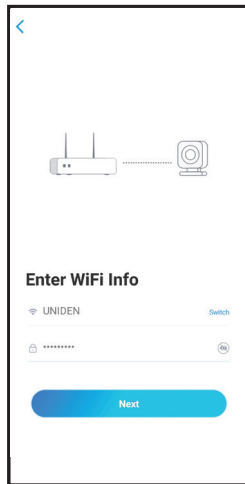
You have the option to set up WiFi connection even though you use cable connection. You can skip the WiFi settings by tapping "I prefer to use Ethernet cable."

When the setup for the camera has completed, your family can access the camera simply by tapping "Have WiFi Configured or Network Cable Connected" without reconfiguring it.

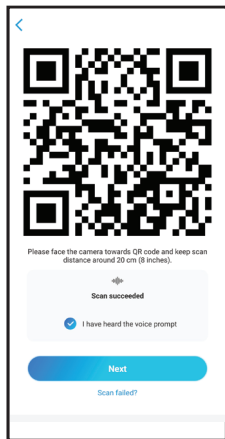
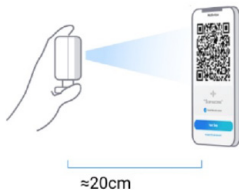


4. Select "I have heard the voice prompt" and tap "Next" to enter the next page.

If you did not hear the voice prompt, please press "I didn't hear the voice prompt" for help.



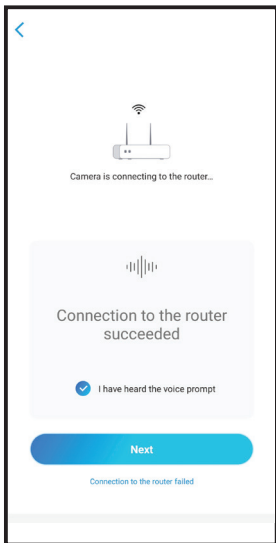
5. Enter the Wi-Fi password of the selected Wi-Fi network and tap "Next" to continue.



“ Scan succeeded. Camera is connecting to the router. Please wait. ”

6. Tap “Scan Now” to proceed. A QR code will be generated on the phone. Please place the QR code on your phone towards App Cam Solo Pro camera’ lens at a distance of about 20cm to let the camera scan the QR code. Please make sure that you’ve ripped the protection film of the camera’s lens.

Note: To help scanning, please tap the QR code to display in full screen

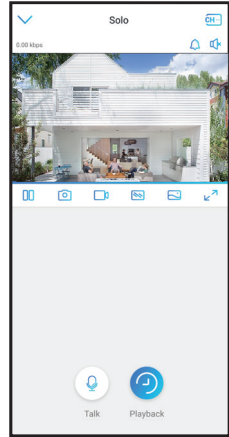
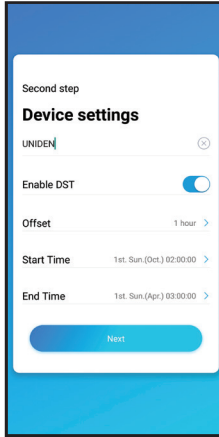
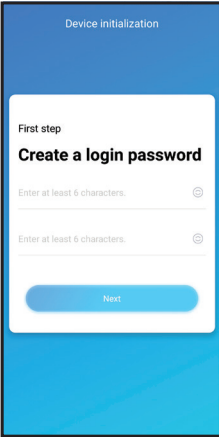


“ Connection to the router failed! ”

7. If you hear the above voice prompt, please press “I heard ‘Wi-Fi connection failed’ ” for help.

“ Connection to the router succeeded. ”

8. If you hear the above voice prompt, please press Select “I have heard the voice prompt” and tap “Next” to enter the next page. to finish the quick setup.

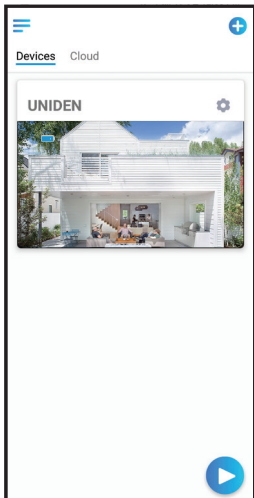


9. Create a password (at least 6 characters), name the camera and set the DST time. Then start live view or go to “Device Settings” for more configurations.

Note:

“Name your camera” field refers to the display name of the camera rather than the login username.

Device Menu



☰ Menu

⊕ Add New Device

⚙ Device Settings

▶ Access Live View

How to Mount the Camera

Step 1

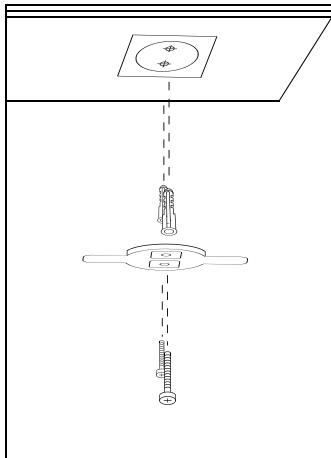
Drilling two screw holes on the wall according to the mounting hole template.

Step 2

Insert the two plastic anchors into the holes on the wall.

Step 3

Secure the base unit in place by tightening the screws into the plastic anchors.

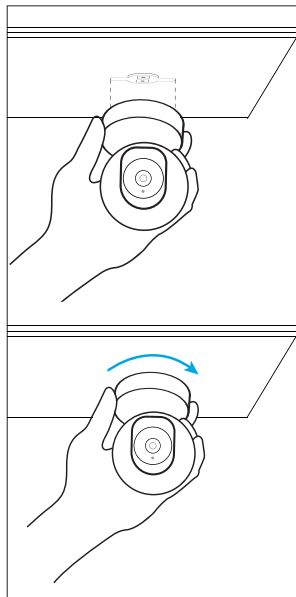


Step 4

Align the camera with the bracket, then turn the camera unit clockwise to lock it in position.

NOTE:

1. Turn the camera anticlockwise to remove it from the wall.
2. In case your camera is mounted upside down, the picture will need to be rotated as well. Please go to Device Settings-> Display, then enable Rotation to adjust the image.





Important Notes for Reducing False Alarms

For reducing false alarms, please note that:

- Do not install the camera facing any objects with bright lights, including sunshine, bright lamplights, etc.
- Do not place the camera too close to a place where there are frequently moving vehicles. The recommended distance between the camera and the vehicle is 15 meters
- Stay away from the outlets, including the air conditioner vents, humidifier outlets, the heat transfer vent of projectors, etc.
- Do not install the camera facing the mirror.
- Do not install the camera where there are strong winds
- Keep the camera at least 1 meter away from any wireless devices, including Wi-Fi routers and phones in order to avoid wireless interference.

Troubleshooting

Camera is not turning on

If your camera is not turning on, please apply the following solutions:

- Plug the camera to another outlet.
- Use another 5V power adapter to power up the camera.

Fail to scan the QR code on the phone

If the camera failed to scan the QR code on your phone, please apply the following solutions:

- Remove the protective film on the lens of the camera.
- Wipe the camera lens with a dry paper/ towel/tissue.
- Vary the distance (about 30cm) between your camera and the mobile phone which enables the camera to focus better.
- Increase the phone screen brightness and try scanning the QR code.

Wi-Fi connection failed during the initial setup process

If the camera fails to connect to Wi-Fi, please apply the following solutions:

- Please make sure the Wi-Fi band of the Wi-Fi network meet the requirement of the camera.
- Please ensure you have entered the correct Wi-Fi password.
- Put your camera close to your router to ensure a strong Wi-Fi signal.
- Change the encryption method of the Wi-Fi network to WPA2 -PSK/WPA -PSK (safer encryption) on your router interface.
- Change your Wi-Fi SSID or password and make sure that SSID is within 31 characters and the password is within 64 characters.
- Set your password using only the characters on the smartphone keyboard.

Specifications

| | Model | App Cam Home |
|--------------------------|-------------------|---|
| Video & Audio | Image Sensor | CMOS Image Sensor |
| | Video Resolution | 2560 x 1440 (4 Megapixel) |
| | Video Frame Rate | up to 20 fps |
| | Video Compression | H.264 |
| | Viewing Angle | Diagonal: 110° |
| | Pan & Tilt Angle | Horizontal: 355° Vertical: 50° |
| | Night Vision | Up to 12 Meters |
| | Audio | Two-way talk |
| | Alerts | Motion Detection |
| | WiFi | WiFi |
| Wireless Security | | WPA-PSK/WPA2-PSK |
| Hardware | Power | DC 5.0V/1A |
| | Storage | Supports up to 64GB micro SD card, min class 10 |
| Other Parameters | Temperature | Operating Temperature : -10°C~+55°C |
| | Size & Weight | Φ76x106mm, 200g |

WARRANTY

Uniden App Cam Home

Important:

Satisfactory evidence of the original purchase is required for warranty service. Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor:

The warrantor is Uniden Australia Pty Limited ABN 58 001 865 498 (“Uniden Aust”).

Terms of Warranty: Uniden Aust warrants to the original retail purchaser only that the Uniden App Cam Home (“the Product”), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period: This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire, as indicated below, from the date of original retail sale.

| | |
|-------------|---------|
| Product | 1 Year |
| Accessories | 90 Days |

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

- A. Damaged or not maintained in a reasonable manner or as recommended in the relevant Owner’s Manual;
- B. Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust;
- C. Improperly installed contrary to instructions contained in the relevant Owner’s Manual
- D. Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or
- E. Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

Parts Covered: This warranty covers the Product and included accessories.

User-generated Data: This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of Remedy: If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for Obtaining Warranty Service: Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden. Please refer to the Uniden website for address details. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

UNIDEN AUSTRALIA PTY LTD

Phone number: 1300 366 895

Email address: custservice@uniden.com.au

THANK YOU FOR BUYING A UNIDEN PRODUCT

© 2020 Uniden Australia Pty Limited v1.0
Printed in PRC